

## **PROGRAM: PANAMA, HIGHLANDS**

**11 Days – 10 Nights**



### ***Because the little details make the difference...***

*Panama's geographic location has played a central role in the country's history. Since the construction of the Canal in 1914, it has long served as a commercial bridge between the North and South. Panama has been the main trade route between the Americas.*

*Panama is considered a world-class vacation destination for both meetings and conventions. It boasts more than a thousand islands in the Caribbean and Pacific Ocean, a cloud forest with mountains, flower-covered valleys, tropical rainforests, and a capital city with an exciting, cosmopolitan nightlife that never stops.*

*History and culture combined with good food, beautiful scenery, gorgeous beaches, casinos, and a wide variety of day and night activities make Panama an ideal destination for visitors.*

## RELEVANT DATA

**Land Area, Population and Density:**75,517 square kilometers; 3,000,000 inhabitants, 40 inhabitants per square kilometer.

**Age Distribution (%):**0-14 years 37.0%, 15-59 years 56.3%, 60+ years 6.7%

**Political Division:**10 provinces and 5 regions. Government: constitutional democracy, centralized republic.

**Legal System:**Based on the civil law system, judicial review of legislative acts in the Supreme Court of Justice; accepts jurisdiction of international courts, with certain reservations.

**Language:** The official language is Spanish, however many Panamanians speak English.

**Literacy Rate:**90%

**Climate:**Panama is tropical, and the temperature is generally uniform throughout the year. The average temperature is 27 degrees C.

**Religion:**There is complete freedom of worship in Panama. The majority of Panamanians are Roman Catholic. However, due to the country's great diversity, there are numerous churches, temples, and synagogues.

**Currency:**The US dollar The Balboa, legal tender, is the value of the US dollar.

**Credit Cards:**Widely used throughout the country and in hotels and businesses in general, we mention Visa, MasterCard, and American Express, among others.

**Shops:**They are generally open from 9:00 a.m. to 6:00 p.m., Monday through Saturday. Some are open on Sundays.

**Tips:**10% to 15% is recommended. Driver's License: Visitors can drive for up to 90 days with a foreign license.

**Electricity:**110 volts; 60 cycles.

**Outfit:**Light clothing is recommended. Business attire is formal: a light jacket is recommended for men and a suit or pantsuit for women. A wide-brimmed hat and sunglasses are essential if you're going to the beaches.

**Technology:**We are the technology leader in Latin America, according to Latin Business Chronicle.

## HIGHLANDS

Western Region. Chiriquí

Day 1: Arrival in Panama: Upon arrival at Tocumen Airport, one of our duly identified representatives will greet you and transfer you to your selected hotel in Panama City.



Tocumen International Airport. Terminal 2.



Hotel Bristol



Hotel Central

Day 2: City Tour: Early in the morning, after breakfast at your selected hotel, your assigned transportation and guide will pick you up to take you to visit the ruins of Panama's first city (Old Panama). From there, you will be transferred to the second city founded after it was sacked and burned by the pirate Morgan (Casco Antiguo). Here in Casco, we will have lunch, departing and arriving at 2:00 pm at the Miraflores Locks, where you can enjoy a boat ride. In the late afternoon, we will travel to the Causeway to enjoy the view of Panama Bay and visit the exhibition about life in the Biomuseum, designed by architect Frank Ghery and unique in Latin America. After this wonderful day exploring the city, we will return to our hotel for dinner and rest.



Panamá

Vieja

Monumental Complex of Colonial Architecture, Old Panama



Miraflores Locks to appreciate the transit of a vessel.



Day 3: From the hotel, we'll head to The Causeway, from where we'll depart for Taboga Island for a beautiful day at the beach. Depending on the season, you might be able to enjoy whale and dolphin watching. After lunch, you can enjoy some of the island's activities: hiking, paddleboarding, diving, snorkeling, or fishing. In the evening, you'll enjoy a delicious meal at the restaurant. We returned to Panama City and our hotel.



Taboga Island



Day 4: Museum Tour and Sunset at the Canopy Tower.  
This day, our tour begins after lunch. We'll visit the Biomuseo on the Causeway and the Human Rights Museum. After these visits, we'll head to the Panamanian rainforest to watch the sunset from the Canopy Tower observation deck. In the late afternoon, we'll return to our hotel in the city.



Canopy Tower viewpoint. Canopy Tower



Anteater and sloth.



Howler monkeys.



Harpy Eagle.



Birds: Toucan and Macaw.



Felines

Day 5:

After breakfast, we depart for Albrook Airport for our flight to David. Upon arrival in David, one of our representatives will be waiting to transfer you to Boquete, where you will stay at the Los Molinos Hotel.



Enrique Malek Airport, David, Chiriquí



Hotel Los Molinos.

Day 6: In the morning after breakfast, we depart for the highlands to tour the hydroponic crops grown in Volcán. On the way back, we visit the Cerro Punta Horse Ranch to enjoy the beautiful horses, with whom you can take photos. We return to Boquete for lunch. The afternoon can be spent enjoying the hotel.



Day 7:

After breakfast, we depart for the Boquete Tree Trek for a coffee tour. Boquete is the region of Panama where the most expensive coffee in the world is produced, and you'll enjoy a tour that will take you through the entire coffee-making process. We'll have lunch at the on-site restaurant, and in the afternoon, we'll take the hanging bridges tour, a pure adrenaline experience, complete with all the necessary safety measures.



Coffee Tour.





Hanging Bridges Tour.



Day 8: After breakfast we will take a tour to the butterfly farm where We'll enjoy the best natural environment where bees, butterflies, and horses are raised. You'll be able to taste the variety of honeys on offer. We'll have lunch in downtown Boquete. After lunch, we'll head into the forest for the Quetzal Tour.



Honey and Butterfly Tour.





The Quetzal Route.



A quetzal in full flight.

Day 9: In the morning, after breakfast, we will transfer to David and from there take the flight to Panama City. The afternoon is free.



Day 10: In the morning, we'll go for a walk through Panama's Chinatown to learn about the history of the country's Chinese settlers. You'll do some shopping, and we'll have lunch at Las Clementinas Restaurant in Casco Viejo.





Las Clementinas Restaurant.



Day 11: Departure. After breakfast, and depending on your flight departure time, our guide will pick you up three hours early to take you to the airport. After checking in at the airport, we hope you have a safe trip home and a return to Panama.

## **Safe journey back home!**

### **PRICE PER PERSON for GROUPS**

#### **Standard Class**

#### **Double**

<b>USD</b> <b>\$ 2059.00</b>
<b>NET RATE</b>

**Prices subject to change depending on season, occupancy, or number of passengers. This is not a reservation. It is a quote that must be re-quoted when dates, number of passengers, and selected hotels are determined.**

#### **The program includes:**

- 10 Nights of accommodation
- Government taxes
- Complementary breakfasts during stay (indicated)
- Special meals
- Private road transfers throughout the program with a driver-guide
- Entrance fee to sites
- Featured Tours

#### **Not Included:**

- Optional tours
- Tips to Bellboys, Housekeepers and/or Maids
- Tips for the driver-naturalist guide, and assistant on other means of transportation.
- Laundry service, phone calls and other personal items.
- The cost of everything NOT specifically mentioned in the list above.
- Meals NOT indicated in the program

#### **TRIP NOTES:**

Travel documents are delivered 7 to 8 days before departure. This itinerary is subject to change due to road conditions, weather, other unforeseen factors, or availability at the time of booking.

### **I PAYMENT METHOD**

Make your deposit into the following account in the name of: THE PANAMA EXPERIENCE SA.

·Banco General / Savings Account: 04-22-98- 877572-2

Send proof of payment to [gerencia@tpetravelpanama.com](mailto:gerencia@tpetravelpanama.com) with a copy to your sales representative.

### **HIRING AND CANCELLATION POLICIES:**

TPE TRAVEL PANAMA acts solely as an intermediary between service providers and the client; therefore, it is not responsible for cancellations, flight schedule changes, or connections within Panama related to such changes if they were not contracted directly with TPE TRAVEL PANAMA.

By making the payment to reserve your reservation, you are explicitly accepting the terms and conditions of this program.

### **FOR RESERVATION:**

Request availability by phone at (+507) 6317-0936. A sales advisor will be assigned to you who will contact you via email and/or phone.

### **PASSPORT:**

Each passenger must submit a legible copy of their passport, valid for at least six months at the start of the trip, and must be sent no later than 15 days before the trip.

Medical coverage will be limited if the passport is not sent with the initial deposit; this applies to people up to 70 years of age.

·Airline tickets will be issued using passport information; name changes or corrections are not permitted and are non-refundable.

### **DOCUMENTS:**

VOUCHERS and/or documents: will be delivered 7-8 days prior to departure by email.

### **PAYMENT CONDITIONS TO CONFIRM RESERVATION:**

If we have not received your inquiries before making the first deposit to TPE TRAVEL PANAMA, we will accept the terms of sale described in this document.

Payment receipts must be submitted within the confirmation validity period.

Payments must be made in accordance with the following conditions:

### **PAYMENT CONDITIONS FOR GROUP DEPARTURES**

Initial deposit 50% payment of the value of the contracted program

15days before the start of the trip 100% payment of the value of the contracted program

Starting with the first deposit received by TPE TRAVEL PANAMA, all cancellations will generate an administrative and operational charge of \$25 per passenger, payable to TPE TRAVEL PANAMA, regardless of the cancellation policies or circumstances in which the cancellation occurs and the payments applicable to the contracted package.

TOTAL PAYMENT: TPE TRAVEL PANAMA must have received 100% of the total package value 15 days prior to the trip's departure. Otherwise, TPE TRAVEL PANAMA will deem the trip void; advance payments will not be refunded.

### **CANCELLATION POLICIES FOR WITHDRAWING FROM THE TRIP AFTER BOOKING OR AFTER PURCHASING THE PROGRAM**

(applies according to the conditions and policies of the air and ground operators)

From 0 - 30days prior to departure 100% charge - no refund

From 31 to 60 days prior to departure, charges corresponding to 50% of the value of the contracted plan will be generated.

Ages 61 and over Generates an administrative and operational charge of \$25 per passenger

Any personal inconvenience at the airport, such as an expired passport, permission for minors to leave the country without meeting the required requirements, namesakes, lawsuits, arrivals at the airport at an unspecified time, or for any other reason beyond our control, will result in the passenger who is unable to travel for any reason for which we are unable to travel being subject to a 100% refund of the tour package.

\* These cancellation policies are subject to change due to exceptional circumstances such as unforeseeable, irresistible, or unavoidable force majeure or unforeseeable circumstances.

Example: pandemic, epidemic, acts of terrorism, uncontrollable natural events (tsunami) or man-made acts that have a global or local effect and that directly impact the provision of the service, putting the integrity, health and, in general, the lives of passengers at serious risk.

### **GENERAL RULES AND CONDITIONS**

·The included visits are provided on a private basis.

The hotels listed as planned at the end of each tour are subject to change, but their category will not change at any time.

·Rooms are in STANDARD category or similar by hotel.

If passport copies are not received by the established date, TPE TRAVEL is not responsible for the information received. Any changes or modifications will be the responsibility of the agency and/or passenger and will be subject to the conditions and charges of the airline,

ground operators, and immigration authorities for visas, misspelled names, or names changed due to residents of other countries.

·Voucher documents will be delivered 7-8 days before departure.

·Itinerary subject to change without notice.

·If you do not take any of the program's services, they will NOT be refundable.

Medical assistance is provided worldwide, except in the passenger's country of residence. (See options.)

If the passenger has a disability, they must bring their own assistive devices (cane, folding wheelchair, crutches, etc.). They must travel with a companion to assist them with all aspects of the trip. They should keep in mind that some routes are not wheelchair accessible, which means they will not be able to fully enjoy their trip.

### **AVOID BEING DEPORTED**

Remember that passengers are in other countries where their laws, statutes, regulations, culture, education, respect, religion, behavior, etc. apply, and violations of these laws may result in the passenger being reported and deported.

Agencies and passengers at their destination are hereby informed that the purpose of their trip and/or visa is tourism, not business, and therefore constitutes grounds for deportation and cancellation of their program at the destination. Neither the operator nor the wholesaler is responsible for this consequence, nor does it entitle them to in-destination counseling or refunds.

### **LUGGAGE**

During the tour itinerary, coaches will transport one suitcase per person free of charge. Excess luggage will be accepted at the operator's discretion at the destination, upon payment of a specified amount and subject to vehicle capacity. Additional luggage cannot be guaranteed.

### **TRANSFERS, VISITS AND TOURS IN PRIVATE SERVICE**

All services are private. It's very important to know that this tour operates in Spanish or English. It's important to be clear that these tours do not include tips for hotels, airports, guides, bus drivers, restaurants, etc.

These can be carried out by SUV, minibus, coach, or any other type of transport. Transfer prices are based on a PRIVATE SERVICE with a minimum number of people. Please inquire about the supplement for single-occupancy transfers. A supplement also applies for transfers at night, on Sundays, and on holidays.

It is very important that passengers be present at the time of loading and unloading their luggage. In any transfer service, any loss and/or loss of personal belongings by passengers on the transport will not give rise to liability on the part of the service provider or TPE TRAVEL PANAMA.

### **ITINERARY**

All published itineraries may be subject to changes at the destination due to weather or operational issues. Detailed tours may change in order or day of operation, but still include the same services.

### **ACCOMPANYING GUIDES**

When we talk about a guide, we refer to local guides from the country you're visiting, who will accompany you on the tour and/or excursions at your destination. We never refer to an accompanying guide from your home country.

### **HOTELS:**

The published rooms have one or two beds, regardless of the number of occupants. Triple occupancy at this destination applies with the same two queen beds. The complementary services, activities, and facilities indicated in the hotel descriptions (minibar, gym, parking, pool, safe, childcare, breakfast, etc.) are published for informational purposes only and may incur additional charges, with direct payment to the hotels.

### **RESERVATIONS:**

Reservations must be requested as far in advance as possible to secure the corresponding spaces. These must be submitted in writing via email with basic reservation information: a copy of the main page of your passport, full name, nationality, room type, payment method, and detailed itinerary. No reservation will be considered valid without written confirmation from TPE TRAVEL PANAMA.

### **ARRIVAL TIME AND ROOM CHECK-IN**

Generally, hotel rooms are expected to be delivered to passengers and/or clients after 3:00 p.m. However, even if the client arrives at the hotel early, the room may not be made available until that time. Furthermore, clients must vacate their rooms on the day of departure by 12:00 p.m., otherwise, they will be required to pay the corresponding room usage fee.

### **CREDIT CARD:**

Upon arrival at the hotel reception, passengers are sometimes asked to provide a credit card as a guarantee for their extra expenses, or alternatively, a cash deposit (in local currency). It is very important that you review the charges made to your card upon departure, as they are the sole responsibility of each passenger.

### **SPECIAL ATTENTION:**

Certain establishments offer added value or special services to passengers. Non-use is non-refundable; these services are subject to availability and are not included in the published prices.

### **HOLIDAYS:**

During national and/or city holidays, transportation, museums, shops, lifts, theaters, etc., may have their schedules and operations affected, including being closed or remaining closed without prior notice.

**PROBLEMS IN DESTINATION:**

In the event of anomalies or deficiencies in any of the services, you must immediately and directly inform the provider of these services, the local correspondent whose information is detailed in your service voucher, so that it can be resolved quickly and directly, or directly to TPE TRAVEL PANAMA, considering the time differences.

**VISITS:**

On some exceptional occasions, due to weather or other unforeseen factors, some tours cannot be carried out. In exchange, an alternative route or tour may be provided. Some programs already indicate that some scheduled tours will not be carried out at certain times of the year.

**REFUNDS:**

All requests must be submitted in writing within thirty (30) calendar days from the date the services begin. This process will be taken to the Steering Committee for study and will be subject to the providers' policies.

**END OF DOCUMENT...**